

SERVICE HOTLINE

Johannesburg Stock Exchange

Tel: +27 11 520 7000 Fax:+27 11 520 8584

www.jse.co.za

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# COLOCATION EQUITY DERIVATIVE DISCONNECTS ON 1 AUGUST 2018 - JSE COUNTERACTIVE MEASURES IMPLEMENTED

Following Service hotline 149/2018, we identified a content addressable memory (CAM) bug which impacted colocation connectivity to the Equity Derivatives Market on 1 August 2018. In line with the recommendations received by our 3<sup>rd</sup> party vendor, the JSE upgraded the colocation switches on Friday, 10 August 2018 to mitigate against the re-occurrence of such an incident. The upgrade was successfully tested on Saturday, 11 August 2018.

## Market / Service:

JSE Equity Derivatives Market

#### **Environment(s)**:

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or e-mail CustomerSupport@jse.co.za

### **Issued By:**

Capital Market